

List Helicopter Services

Description	Service 4-letter Code	Booking Method	Service Type
HELICOPTER PHOTO/FILMING 60 MIN	HPFL	SVC	S
HELICOPTER PHOTO/FILMING 45 MIN	HPFM	SVC	S
HELICOPTER PHOTO/FILMING 30 MIN	HPFS	SVC	S
HELICOPTER PHOTO/FILMING 15 MIN	HPFX	SVC	S
HELICOPTER TOUR / GOLF	HSGF	SVC	S
HELICOPTER TOUR / LUNCH	HSLU	SVC	S
HELICOPTER TOUR AIRPORT			
HELICOPTER TOUR AIRPORT 60 MIN	HSAL	SVC	S
HELI AIRPORT 60 MIN ADDL. PAX	HAAL	SVC	S
HELICOPTER TOUR AIRPORT 45 MIN	HSAM	SVC	S
HELI AIRPORT 45 MIN ADDL. PAX	HAAM	SVC	S
HELICOPTER TOUR AIRPORT 30 MIN	HSAS	SVC	S
HELI AIRPORT 30 MIN ADDL. PAX	HAAS	SVC	S
HELICOPTER TOUR AIRPORT 15 MIN	HSAX	SVC	S
HELI AIRPORT 15 MIN ADDL. PAX	HAAX	SVC	S
HELICOPTER TOUR HELIPAD			
HELICOPTER TOUR HELIPAD 60 MIN	HSHL	SVC	S
HELI HELIPAD 60 MIN ADDL. PAX	HAHL	SVC	S
HELICOPTER TOUR HELIPAD 45 MIN	HSHM	SVC	S
HELI HELIPAD 45 MIN ADDL. PAX	HAHM	SVC	S
HELICOPTER TOUR HELIPAD 30 MIN	HSHS	SVC	S
HELI HELIPAD 30 MIN ADDL. PAX	HAHS	SVC	S
HELICOPTER TOUR HELIPAD 15 MIN	HSHX	SVC	S
HELI HELIPAD 15 MIN ADDL. PAX	HAHX	SVC	S
HELICOPTER TRANSFER			
HELICOPTER TRANSFER	HSTF	SVC	S
HELICOPTER TRANSFER ADDL. PAX	HATF	SVC	S
HELICOPTER MISCELLANEOUS SERVICES			
HELICOPTER	HELI	SVC	S

SERVICE 1: (HELICOPTER PHOTO/FILMING) – EMDS

A. Service description and purpose

Booking of helicopter services directly from Amadeus reservation System.

No air segment required

Automated pricing to be used

Mandatory to insert the Helicopter Service email address (**APE**) in PNR to be able to send the EMD receipt to the Helicopter Service department upon issuance.

Origin and destination to be inserted in **remark** at coupon level (example: **CR – Airport to St Géran Hotel**)

B. Detailed EMD flow

1/ Create a PNR

```
RP/MRUMK0111/
RF EF
1.POLIDOR/TIMOTHY MR
2 AP MRU TBA - BUSINESS PROCESS TESTING OFFICE - A
3 APE helicopter@airmauritius.com
4 TK OK21OCT/MRUMK0111
```

Mandatory

2/ Create the ancillary service

IU MK HK1 **HPFL** MRU / 12DEC

4-letter
Service code

Date the service will be used
(mandatory)

3-letter code origin city
or airport code (mandatory)

System Response:

```
RP/MRUMK0111/MRUMK0111 AA/SU 21OCT13/1052Z 297CNZ
1.POLIDOR/TIMOTHY MR
2 /SVC MK HK1 HPFL MRU 12DEC
3 AP MRU TBA - BUSINESS PROCESS TESTING OFFICE - A
4 APE helicopter@airmauritius.com
5 TK OK21OCT/MRUMK0111
```

3/ Pricing

Price the chargeable service using the FXG entry

FXG/L2

PASSENGER	PTC	-----						
OC	SRV	NP	PR	FLGT	DATE	(MUR) FARE	TAX	TOTAL
01	POLIDOR/TIMOTHY	ADT						
PFL	HPFL	1	MK	12DEC	MUR65000			MUR65000

4/ Payment

Add the form of payment

TMI/FP-CASH

5/ Remark

Insert origin and destination in a remark at coupon level

TMI/CR- ORGN: ST GERAN HOTEL DEST: ST GERAN HOTEL

TSM	1	TYPE P	MRUMK0983	EF/03DEC	00	INT D	EMD-S	CARR	MK
1. POLIDOR/TIMOTHY MR									
RFIC-E/A AIRPORT SERVICES									
1. RFISC-PFL HELICOPTER PHOTO FILMING 60M									
							L	2	
		OPERATING	CC-MK			CPN	VALUE-65000		ORIGIN-MRU
SERVICE REMARKS- ORGN: ST GERAN HOTEL DEST: ST GERAN HOTEL									
NVA-12DEC13									

6/ Issuance and sending the receipt to helicopter service by email as per above APE

TTM/ITR-EMLA

EMD display (EWD)

EMD-2394550001064	TYPE-S	SYS-1A	LOC-297CNZ
INT-D	FCI-0 0	POI-MRU	DOI-21OCT13
PAX-	POLIDOR/TIMOTHY MR		ADT
RFIC-E	AIRPORT SERVICES		
REMARKS-			
CPN-1	RFISC-PFL	MK MRU	S-O
			VALUE-65000
DESCRIPTION-HELICOPTER PHOTO FILMING 60M			
SERVICE REMARKS- ORG: ST GERAN HOTEL DES: ST GERAN HOTEL			
FARE	F	MUR	65000
EXCH	VAL	MUR	65000
			RFND VAL
TAX-			
TOTAL		MUR	65000
/FC			
FP CASH			

7/ Other Airline's specificities (if applicable)

Nil

8/ Service Change Rules

Refer to MK policy

SERVICE 2: (HELICOPTER TOUR HELIPAD 60 MINS) – EMDS

A. Service description and purpose

Sight-seeing tour from all helipads except from airport – **2 passengers**

Rate applicable to a maximum of 2 persons.

4-letter code: **HSHL**

B. Detailed EMD flow

1/ Create a PNR with 1 Name Element only as only ONE EMD will be issued for both passengers

```
RP/MRUMK0111/
RF EF
  1.TULIP/ARTHUR MR
  2 AP MRU TBA - BUSINESS PROCESS TESTING OFFICE - A
  3 APE helicopter@airmauritius.com
  4 TK OK24OCT/MRUMK0111
```

2/ Create the ancillary service

IU MK HK1 HSHL MRU / 12DEC *SERVICE FOR MR .ARTHUR TULIP & MS. VANESSA LACROIX* } *mandatory*

```
RP/MRUMK0111/MRUMK0111 AA/SU 24OCT13/0749Z 3AGXAX
  1.TULIP/ARTHUR MR
  2 /SVC MK HK1 HSHL MRU 12DEC-SERVICE FOR MR. ARTHUR TULIP & MS
  . VANESSA LACROIX
  3 AP MRU TBA - BUSINESS PROCESS TESTING OFFICE - A
  4 TK OK24OCT/MRUMK0111
```

3/ Pricing

Price the chargeable service using the FXG entry

FXG/L2

```
FXG
PASSENGER PTC -----
OC SRV NP PR FLGT DATE (MUR) FARE TAX TOTAL
01 TULIP/ARTHUR MR ADT
SHL HSHL 1 MK 12DEC MUR34000 MUR34000
```

4/ Payment

Add the form of payment

TMI/FP-CASH

Add a remark at coupon level in the TSM-P and insert the total number of party and name

TMI/CR-SERVICE FOR 2 persons MR ARTHUR TULIP & MS VANESSA LACROIX

5/ Issuance and sending the receipt to helicopter service by email

TTM/ITR-EMLA

6/ EMD display (EWD)

EMD-2394550001083	TYPE-S	SYS-1A	LOC-3AGXAX
INT-D	FCI-0 0	POI-MRU	DOI-24OCT13
PAX-	TULIP/ARTHUR MR		IOI-00773986
RFIC-E	AIRPORT SERVICES		ADT
REMARKS-			
CPN-1	RFISC-SHL MK MRU	S-O	VALUE-34000
DESCRIPTION-HELICOPTER TOUR HELIPAD 60 MIN			
PRESENT TO-			
PRESENT AT-			
SERVICE REMARKS-			
FARE	F MUR	34000	
EXCH VAL	MUR	34000	RFND VAL
TAX-			
TOTAL	MUR	34000	
/FC			
FP CASH			
FOID-			

SERVICE 3: (HELICOPTER TRANSFER) – EMDS

Example of helicopter transfer between airport and hotels for 3 passengers

HSTF: Helicopter transfer for a maximum of 2 passengers

HATF: Helicopter transfer for additional passenger

B. Detailed EMD flow

1/ Create a PNR with two Name Elements as two EMDs will be issued (1st EMD for first two passengers and 2nd EMD for the additional passenger)

```
RP/MRUMK0983/
1.LABOURIEUX/MATHILDE MS 2.LABOURIEUX/VINCENT MR
3 APE HELICOPTER@AIRMAURITIUS.COM
4 TK OK12SEP/MRUMK0983
```

2/ Create the ancillary services

Entry for the service HSTF

IU MK HK1 HSTF MRU / 12DEC - SERVICE FOR MS MATHILDE } **mandatory**
LABOURIEUX & MRS MAY LABOURIEUX/P1
 ↓
4-letter Service code
 ↓
Passenger associate to 1 person only.

```
RP/MRUMK0983/
1.LABOURIEUX/MATHILDE MS 2.LABOURIEUX/VINCENT MR
3 /SVC MK HK1 HSTF MRU 12DEC-SERVICE FOR MS MATHILDE LABOURIEUX
& MRS MAY LABOURIEUX/P1
4 APE HELICOPTER@AIRMAURITIUS.COM
5 TK OK12SEP/MRUMK0983
```

Entry for the service HATF

IU MK HK1 HATF MRU/12DEC-TCP 3 ACC BY MS MATHILDE LABOURIEUX & MRS MAY LABOURIEUX/P2

```
RP/MRUMK0983/
1.LABOURIEUX/MATHILDE MS 2.LABOURIEUX/VINCENT MR
3 /SVC MK HK1 HATF MRU 12DEC-TCP 3 ACC BY MS MATHILDE LABOURIEUX
& MRS MAY LABOURIEUX/P2
4 /SVC MK HK1 HSTF MRU 12DEC-SERVICE FOR MS MATHILDE LABOURIEUX
X & MRS MAY LABOURIEUX/P1
5 APE HELICOPTER@AIRMAURITIUS.COM
6 TK OK12SEP/MRUMK0983
```

End the transaction.

RF AB;ER

```

RP/MRUMK0983/MRUMK0983          DK/SU 12SEP14/1106Z  3DPWIG
 1.LABOURIEUX/MATHILDE MS    2.LABOURIEUX/VINCENT MR
 3 /SVC MK HK1 HATF MRU 12DEC-TCP 3 ACC BY MS MATHILDE LABOURIE
  UX & MRS MAY LABOURIEUX/P2
 4 /SVC MK HK1 HSTF MRU 12DEC-SERVICE FOR MS MATHILDE LABOURIEU
  X & MRS MAY LABOURIEUX/P1
 5 APE HELICOPTER@AIRMAURITIUS.COM
 6 TK OK12SEP/MRUMK0983
    
```

3/ Pricing

Price the chargeable service **HSTF** using the FXG entry

FXG/L4

```

FXG/L4

PASSENGER          PTC -----
OC  SRV  NP PR FLGT DATE (MUR)FARE    TAX          TOTAL

01 LABOURIEUX/MATH ADT
STF HSTF  1 MK          12DEC MUR22000          MUR22000
>
    
```

4/ Display of the TSM – P for the service HSTF

```

TSM  1  TYPE P      MRUMK0983 DK/12SEP 00 INT D EMD-S CARR MK
 1.LABOURIEUX/MATHILDE MS
RFIC-E/A  AIRPORT SERVICES
 1. RFISC-STF HELICOPTER TRANSFER          L  4
  OPERATING CC-MK          CPN VALUE-22000  ORIGIN-MRU
      NVA-12DEC14
  NON INTERLINEABLE

ADD INF/RKS:

FARE    F  MUR          22000
EXCH VAL  MUR          22000
TOTAL    MUR          22000
    
```

5/Insert a remark at coupon level with the total complete party (TCP) & name

TMI/M1/CR-TCP 2 MS MATHILDE LABOURIEUX & MRS MAY LABOURIEUX

```

TSM 1 TYPE P MRUMK0983 DK/12SEP 00 INT D EMD-S CARR MK
1.LABOURIEUX/MATHILDE MS
RFIC-E/A AIRPORT SERVICES
1. RFISC-STF HELICOPTER TRANSFER L 4
OPERATING CC-MK CPN VALUE-22000 ORIGIN-MRU
SERVICE REMARKS-TCP 2 MS MATHILDE LABOURIEUX & MRS MAY LABOURIEUX
NVA-12DEC14
NON INTERLINEABLE

ADD INF/RKS:

FARE F MUR 22000
EXCH VAL MUR 22000

TOTAL MUR 22000
    
```

6/ Payment

Add the form of payment for each TSM-P

TMI/M1/FP-CASH

7/Issuance and sending the receipt to helicopter service by email for TSM-P number 1

TTM/M1/ITR-EMLA

```

--- TSM ---
RP/MRUMK0983/MRUMK0983 DK/SU 12SEP14/1118Z 3DPWIG
1.LABOURIEUX/MATHILDE MS 2.LABOURIEUX/VINCENT MR
3 /SVC MK HK1 HATF MRU 12DEC-TCP 3 ACC BY MS MATHILDE LABOURIE
UX & MRS MAY LABOURIEUX/P2
4 /SVC MK HK1 HSTF MRU 12DEC-SERVICE FOR MS MATHILDE LABOURIEU
X & MRS MAY LABOURIEUX/P1
5 APE HELICOPTER@AIRMAURITIUS.COM
6 TK OK12SEP/MRUMK0983
7 FA PAX 239-4550000498/DTMK/MUR22000/12SEP14/MRUMK0983/007739
86/S4/P1
8 FB PAX 1200004129 TTM/M1/ITR-EMLA OK EMD/S4/P1
    
```

8/ Pricing

Price the chargeable service for **HATF** using the FXG entry

FXG/L3

```

FXG/L3
PASSENGER PTC -----
OC SRV NP PR FLGT DATE (MUR)FARE TAX TOTAL
01 LABOURIEUX/VINC ADT
ATF HATF 1 MK 12DEC MUR5000 MUR5000
    
```

9/ Display of the TSM – Ps

M	P	R	NAME	TOTAL	FOP	ELEMENTS	T
1	.1	T E/A	LABOURIEUX/MAT+	MUR 22000	CASH	4	P
2	.2	E/A	LABOURIEUX/VIN+	MUR 5000	CASH	3	P

10/ Insert a remark at coupon level with *the total complete party (TCP), name and EMD number issued for the 2 passengers* in the TSM-P of the *additional passenger*.

TMI/M2/CR-TCP 3 ACC BY MS MATHILDE LABOURIEUX & MRS MAY LABOURIEUX EMD NUMBER 239-4550000498

TSM	2	TYPE P	MRUMK0983	DK/12SEP 00	INT D	EMD-S	CARR MK
2.LABOURIEUX/VINCENT MR							
RFIC-E/A	AIRPORT SERVICES						
1.	RFISC-ATF	HELICOPTER	TRANSFER	ADDL PAX		L	3
	OPERATING	CC-MK	CPN	VALUE-5000	ORIGIN-MRU		
SERVICE REMARKS-TCP 3 ACC BY MS MATHILDE LABOURIEUX & MRS MAY LABOURIEUX							
EMD NUMBER 239-4550000498							
		NVA-12DEC14					
NON INTERLINEABLE							
ADD INF/RKS:							
FARE	F	MUR	5000				
EXCH VAL		MUR	5000				
TOTAL		MUR	5000				

11/ Payment

Add the form of payment for each TSM-P

TMI/M2/FP-CASH

12/ Issuance and sending the receipt to helicopter service by email for TSM-P number 2

TTM/M2/ITR-EMLA

--- TSM ---							
RP/MRUMK0983/MRUMK0983			DK/SU	12SEP14/1147Z	3DPWIG		
1.	LABOURIEUX/MATHILDE MS	2.	LABOURIEUX/VINCENT MR				
3	/SVC MK HK1 HATF MRU 12DEC-TCP 3 ACC BY MS MATHILDE LABOURIEUX & MRS MAY LABOURIEUX/P2						
4	/SVC MK HK1 HSTF MRU 12DEC-SERVICE FOR MS MATHILDE LABOURIEUX & MRS MAY LABOURIEUX/P1						
5	APE HELICOPTER@AIRMAURITIUS.COM						
6	TK OK12SEP/MRUMK0983						
7	FA PAX 239-4550000498/DTMK/MUR22000/12SEP14/MRUMK0983/007739						
	86/S4/P1						
8	FA PAX 239-4550000499/DTMK/MUR5000/12SEP14/MRUMK0983/0077398						
	6/S3/P2						
9	FB PAX 1200004129	TTM/M1/ITR-EMLA	OK	EMD/S4/P1			
10	FB PAX 1200004132	TTM/M2/ITR-EMLA	OK	EMD/S3/P2			

Display of the first EMD for the service HSTF (for the two passengers)

```

EMD-239455000498      TYPE-S          SYS-1A  LOC-3DPWIG
INT-D          FCI-0  0          POI-MRU          DOI-12SEP14          IOI-00773986
PAX-  LABOURIEUX/MATHILDE MS
RFIC-E  AIRPORT SERVICES
REMARKS-
CPN-1  RFISC-STF  MK MRU          S-O          VALUE-22000
DESCRIPTION-HELICOPTER TRANSFER
PRESENT TO-
PRESENT AT-
SERVICE REMARKS-TCP 2 MS MATHILDE LABOURIEUX & MRS MAY LABOURIEUX
FARE  F      MUR          22000
EXCH VAL MUR          22000          RFND VAL
TAX-
TOTAL          MUR          22000
/FC
FP CASH
FOID-
NON-ENDORSABLE
>
    
```

Display of the second EMD for the service HATF(for the additional passenger)

```

EMD-239455000499      TYPE-S          SYS-1A  LOC-3DPWIG
INT-D          FCI-0  0          POI-MRU          DOI-12SEP14          IOI-00773986
PAX-  LABOURIEUX/VINCENT MR
RFIC-E  AIRPORT SERVICES
REMARKS-
CPN-1  RFISC-ATF  MK MRU          S-O          VALUE-5000
DESCRIPTION-HELICOPTER TRANSFER ADDL PAX
PRESENT TO-
PRESENT AT-
SERVICE REMARKS-TCP 3 ACC BY MS MATHILDE LABOURIEUX & MRS MAY LABOURIEUX EMD N
UMBER 239-4550000498
FARE  F      MUR          5000
EXCH VAL MUR          5000          RFND VAL
TAX-
TOTAL          MUR          5000
/FC
FP CASH
FOID-
NON-ENDORSABLE
>
    
```

13/ Other Airline’s specificities (if applicable)

Nil

14/ Service Change Rules

Refer to MK policy

SERVICE 4: (HELICOPTER MISCELLANEOUS USE) – EMDS

B. Detailed EMD flow

1/ Create a PNR

2/ Create the service

IU MK HK1 HELI MRU / 12DEC – FREE FLOW TEXT

```
RP/MRUMK0983/MRUMK0983          EF/SU  28NOV13/0646Z  5E5D98
1. DIOR/CHRISTIAN MR
2 SVC MK HK1 HELI MRU 23DEC-FREE FLOW TEXT
3 AP MRU TBA - HELPDESK OFFICE - A
4 APE helicopter@airmauritius.com
5 TK OK28NOV/MRUMK0983
```

3/ Pricing – NO AUTOMATED PRICING

Create a manual TSM-P

Entry: TMC/L2

4/ Update the TSM-P with the coupon value, fare, form of payment and coupon remark

TMI/CV-20000/FMUR20000/FP-CASH

TMI/CR-FREE FLOW TEXT

```
TSM      1  TYPE P      MRUMK0983 EF/28NOV 11      EMD-S CARR MK
1. DIOR/CHRISTIAN MR
RFIC-E/A  AIRPORT SERVICES
1. RFISC-HEL HELICOPTER                      L  2
OPERATING CC-MK          CPN VALUE-20000      ORIGIN-MRU
SERVICE REMARKS-FREE FLOW TEXT
NVA-23DEC13

ADD INF/RKS:

FARE      F  MUR      20000
EXCH VAL  MUR      20000

TOTAL      MUR      20000
FP  CASH
```

5/ Issuance and sending the receipt to helicopter service by email

TTM/ITR-EMLA

6/ EMD display (EWD)

EMD-2394550000401	TYPE-S	SYS-1A	LOC-5E5D98	
INT-	FCI-1 1	POI-MRU	DOI-28NOV13	IOI-00773986
PAX-	DIOR/CHRISTIAN MR			ADT
RFIC-E	AIRPORT SERVICES			
REMARKS-				
CPN-1	RFISC-HEL MK MRU	S-O	VALUE-20000	
	DESCRIPTION-HELICOPTER			
	PRESENT TO-			
	PRESENT AT-			
	SERVICE REMARKS-FREE FLOW TEXT			
FARE	F MUR	20000		
EXCH VAL	MUR	20000	RFND VAL	
TAX-				
TOTAL	MUR	20000		
/FC				
FP CASH				
FOID-				

7/ Other Airline's specificities (if applicable)

Nil

8/ Service Change Rules

Refer to MK policy